



## City and County of Swansea

### Notice of Meeting

You are invited to attend a Meeting of the

## Scrutiny Performance Panel – Adult Services

**At:** Remotely via Microsoft Teams

**On:** Tuesday, 2 May 2023

**Time:** 4.00 pm

**Convenor:** Councillor Susan Jones

**Membership:**

Councillors: C A Holley, P R Hood-Williams, Y V Jardine, A J Jeffery, J W Jones, E T Kirchner and C L Philpott

Co-opted Members: T Beddow

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| <b>Agenda</b> |  | <b>Page No.</b> |
|---------------|--|-----------------|
| <b>1</b>      | <b>Apologies for Absence</b>   |                 |
| <b>2</b>      | <b>Disclosure of Personal and Prejudicial Interests</b><br><a href="http://www.swansea.gov.uk/disclosuresofinterests">www.swansea.gov.uk/disclosuresofinterests</a>  |                 |
| <b>3</b>      | <b>Prohibition of Whipped Votes and Declaration of Party Whips</b>   |                 |
| <b>4</b>      | <b>Minutes of Previous Meeting(s)</b><br>To receive the minutes of the previous meeting(s) and agree as an accurate record.  | <b>1 - 8</b>    |
| <b>5</b>      | <b>Public Question Time</b><br>Questions must be submitted in writing, no later than noon on the working day prior to the meeting. Questions must relate to items on the agenda. Questions will be dealt with in a 10-minute period. |                 |
| <b>6</b>      | <b>Adult Services Complaints Annual Report 2021-22</b><br><i>Sarah Lackenby, Head of Digital and Customer Services</i>   | <b>9 - 43</b>   |
| <b>7</b>      | <b>Update on how Council's Policy Commitments translate to Adult Services</b>  | <b>44 - 55</b>  |

*Invited to attend:*

*Louise Gibbard, Cabinet Member for Care Services*

*David Howes, Director of Social Services  
Amy Hawkins, Head of Adult Services and Tackling Poverty  
Helen St John, Head of Integrated Community Services*

**8 Commissioning Reviews Progress Update**

**56 - 68**

*Invited to attend:*

*Louise Gibbard, Cabinet Member for Care Services  
Amy Hawkins, Head of Adult Services and Tackling Poverty  
Helen St John, Head of Integrated Community Services*

**9 Panel Review of the Year 2022-23**

**69 - 71**

**Next Meeting: 28 June 2023**



**Huw Evans  
Head of Democratic Services  
Tuesday, 25 April 2023**

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**Contact: Liz Jordan 01792 637314**